



MediaPOINTE®

PREMIER IMPLEMENTATION

You have made the decision to purchase MediaPOINTE equipment. Now you need to consider how to put it in. How will you educate your employees about this new technology? If you are installing in multiple locations, how will you insure that each location gets their equipment installed in your timeframe? How will it connect to your network?

MediaPOINTE's Premier Implementation Services ensure that you receive the best possible start to your visual communication experience by ensuring immediate use of your equipment. These services assist you in obtaining a rapid return on investment. Our staff will help you coordinate and implement the solution you've chosen. MediaPOINTE's Premier Implementation Services provide the level of assistance you desire- to act as an extension of your staff. We can help you manage your implementation, install the solution, and provide training for end-users and I.T. staff.

key benefits

- Installation of products
- Remote Installation Support for customers with technical expertise
- Onsite Installation Support for customers who prefer to outsource this resource
- Training for End-users to promote use
- Training for I.T. support staff for technology management
- Project Management for complete coordination needs

Onsite Install

Onsite installation services are provided for customers who do not have available in-house technical resources, or who need to off-load technical demands. With onsite installation support, customers can expect MediaPOINTE to provide:

- Room setup recommendations
- Electrical requirements
- Network provisioning requirements
- Ready availability to answer questions
- Unpacking the equipment
- Connecting all components
- Using best effort to conceal cabling
- System Programming
- Testing of equipment (based on network configuration)
- System use overview for customer main contact
- Demonstrating camera pre-sets
- Demonstrating frequently used features & actions
- Leaving the premise in the same or better condition

Remote Install

Remote installation service is provided for customers who have in-house technical resources. With remote installation support, customers can expect MediaPOINTE to provide:

- Room setup recommendations
- Electrical requirements
- Network provisioning requirements
- Ready availability to answer questions
- Telephone support during the installation
- Programming instructions
- Testing of equipment (based on network configuration)
- System use overview for customer main contact

INFORMATION

For more information about implementation please contact your MediaPOINTE Sales Representative or email us at sales@mediapointe.com